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| Curriculum Vitae |
| Nilesh Kumar |

**Area of Expertise**

**SCCM:-**SCCM installation and configuration. Installation and decommission SCCM Site Server. Deployment of different software and MS security patch.

**Windows Server 2003/2008:-**

OS Installation, Configuration of (Domain, DNS, DHCP, Folder Quota management, Group Policy, OU, Group, Roaming Profile, Home Folder, Security Setting.

**Cisco Iron port Web Security (S360):-**

Installation and configuration of WSA. Define Policy as per process requirement.

**RADWARE Link Proof (LP 100):-**

Installation and configuration of Link proof 100 for better load balancing.

**Endpoint Security – McAfee epolicy orchestrator4.5:-**

Installation and configuration of antivirus. Managing McAfee virus Scan enterprise 8.7 (Policies)

**Inventory:-**

Hardware and Software inventory, Software License tracking

**Monitoring Tool:-**

Op manager, Event log Analyzer

**Professional objective:-**

To achieve meaningful employment with a company as a System Administrator which will allow me to address and solve company’s technical needs, by applying my experience within the areas of system administration and accomplishing deadline driven projects.

**Experience Details: - (6 Years)**

**Current Employment:** -

Company: - SLK Global BPO Services

Duration: - 14th Dec 2009 to till date

Designation: - Team Leader (IT Infrastructure)

**Previous Employment: -**

Company: - Accel Frontline Ltd.

Duration: - 9th Feb 07 to 12th Dec 2009

Designation: - System Administrator

Client: - Oracle Financial Solutions Ltd.

**Domain Knowledge:-**

**Configuration and Maintenance:-** Domain Controller-Active Directory, WSUS, DHCP, DNS, File server, RAID, Backup Application, VLAN, VTP, mailing application(MS outlook, Outlook Express etc), Iron port Web Proxy, Radware, Wireless router and AP, NTFS and Sharing security.

**OS and Application installation: -** [Windows XP/Vista/Windows 7, Windows Server 2003/2008, System center configuration manager, McAfee epolicy 4.0/4.5,

**Servers and Network:-** Dell Power Edge(1950,2850,2950, 2970, T300), HP Prolient DL380 and ML150, Cisco Switches 4507/2900, Cisco Router 3800,Cisco Wi-Fi router, Cisco Web Security appliance (S360), Radware Link proof 100.

**Education and Certification:-**

B.A (History), MCSA, CCNA, JCHNP (Jerking Certified Hardware and Networking Professional).

**Personal Particulars:-**

Date of Birth: 28-10-1977

Sex: Male

Marital Status: Married

Language Known: English, Hindi

E mail ID: - [nil\_kumar321@yahoo.com](mailto:nil_kumar321@yahoo.com), [nila001@gmail.com](mailto:nila001@gmail.com)

**Job Responsibility in SLK Global BPO Services:-**

* Overall Responsible for IT operation.
* Provide effective leadership in a constantly changing environment, work effectively in a team environment, and interact with customers, employees, peers and management.
* Managing major systems enhancements and maintenance projects with diverse requirements, planning projects and directing technical and systems initiatives.
* Ensure the policies, procedures, and practices implemented are maintained and followed by the team
* Recommend and develop plans for systems development and operations, hardware and software procurement.
* Act as a technical lead and advisor to less senior level staff members.
* Accountable for doing Risk Assessment.

**SCCM- System center Configuration management**

* SCCM Server Installation and configuration.
* Managing and troubleshooting all SCCM related issues.
* Monitor SCCM Site status.
* Installation and Decommission of SCCM Site Servers.
* Distribution of different software as per client requirement, with the help of SCCM Server.
* Replication of all update and Software Packages to all DP’s.
* Deployment of all MS Security Patches to all systems.
* Troubleshoot and fix Vulnerabilities for all MS Security updates.

**Endpoint Security – McAfee epolicy Orchestrator 4.5**

* Installing and Configuring McAfee Antivirus Server ePO 4.0, ePO 4.5.
* Implement and Configure agent handler on ePO 4.5.
* Managing McAfee virus Scan enterprise 8.7 (Policies).
* Implement and Managing McAfee Site Advisor 3.0.
* Implement and Managing McAfee Host intrusion prevention 7.0.5.
* Reviewing the Event Logs for Antivirus and Finding/Implementing the solution for the same.
* Identifying, resolving the Rogue Systems in ePO managed environment.

**IRON PORT Web Security Appliance**

* Iron Port WSA installation operation and maintenance.
* Define access policy and decryption policy to filter web traffic as per process requirement.
* Fetch and review report for website activity, URL categories, client activity etc.

**Radware Link Proof 100**

* Radware link proof installation configuration and maintenance.
* Doing proper Load balancing between different ISP.

**Job Responsibility in Accel Frontline Ltd.:-**

* Working as L2 support & working in a 24x7 Environment.
* Maintaining Microsoft Windows 2003 Servers.
* Maintaining Windows XP Clients.
* Managing & Maintaining Active Directory User’s Account’s.
* Providing appropriate Sharing & Security Permissions to the Database.
* Maintaining McAfee Antivirus Server for securing the data against virus attacks.
* Deployed McAfee Antivirus Updates on client systems.
* Deploying of Windows & applications Patches & updates.
* Deployed Hard Disk Quota System as per the users.
* Performing Weekly Windows Full Backup & Daily Differential Backup.
* Performing Weekly Backup for CC TV.
* Installation and configuration of SCCM Server.
* System Performance of Servers & Desktops.
* Monitoring Free Disk Space on Servers.
* Trouble Shoot Windows with the compatibility of different Applications.
* Configuring Microsoft Outlook (Exchange Server) at Client side.
* Configuring Wireless and VPN on Laptops.
* Implementing Desktop Policies.
* Implementing TCP/IP Addressing.
* Deployment of Operating System Ghost through Symantec Ghost Server and WDS.
* Install and Maintaining 15 Servers & 750 workstation & Laptops.
* Perform general Technical & Hardware trouble shooting.
* Installation and Configuration ADS, DNS, DHCP, RIS, WDS and IIS.
* Server mounting and Installation, RAID configuration in Datacenter.

**Personal abilities and skills:-**

* Reliable and Responsible.
* Innovative and able to develop new ideas.
* Management skills, work as a team or group leader.
* Strongly committed to assigned task.

DATE:

PLACE: Nilesh Kumar